

QUALITY POLICY

FACT aims to be the market leader in resource management, talent acquisition, organisational development solutions and projects within the telecommunication industry and other target market sectors.

Management and all employees under the company's control are committed to:

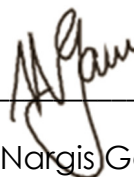
- meeting and exceeding customer and relevant legal and statutory requirements at all times
- Increasing customer satisfaction through the measurement, review and improvement of our services, and
- continually improving the effectiveness of the quality management system.

“We empower our Customers through Superior Service”

We believe that our long-term success can only be achieved through:

- Timely delivery
- Dependability of service
- Innovation
- Quality of products
- Use of latest technology
- Competitive prices
- Responsiveness to client needs

In order to accomplish this, we will implement and maintain a quality system in accordance with ISO 9001:2015 requirements.

A handwritten signature in black ink, appearing to read "Nargis Gani", positioned above a horizontal line.

Nargis Gani
CEO

09 February 2018
